

**FOR IMMEDIATE RELEASE****November 6, 2017****Contact:** Chuck Hayes, Director Marketing & Communications**Office:** (716) 706-2070 | **Cell:** (716) 225-8872 | **Email:** [chayes@chsbuffalo.org](mailto:chayes@chsbuffalo.org)

## **Catholic Health Home Care Recognized Among Best in the Nation for Quality and Patient Satisfaction**

**Buffalo, NY** – Catholic Health Home Care Services has received two national recognitions for top-ranked quality and patient satisfaction.

“Our patients are at the center of everything we do, and our dedicated associates are committed to that philosophy, so when you combine those two elements day-in and day-out, people take notice,” said Joyce Markiewicz, Catholic Health executive vice president and president & CEO of Home & Community Based Care. “We are certainly honored to be ranked among the best in the country for home care.”

Decision*Health* recently named Catholic Health’s McAuley Seton Home Care a 2017 HomeCare Elite® Top 100 Performer. The 2017 HomeCare Elite® is the compilation of the most successful home care providers in the United States. Now in its twelfth year, this review names the top 25% of home care agencies from more than 9,000 nationwide, based on a number of performance measures. Special recognition is given to agencies like McAuley Seton that finish in Top 100.

Additionally, Strategic Healthcare Programs (SHP) of Santa Barbara, CA, awarded Catholic Health Home Care services its SHPBest™ Superior Performer Award. The annual SHPBest™ program was created to acknowledge home health agencies that consistently provide high quality care based on Medicare’s Home Health Consumer Assessment of Healthcare Providers & Systems (HHCAHPS) survey, which measures patient experience. With the largest HHCAHPS benchmark in the nation, SHP is in a unique position to identify and recognize organizations that have made patient satisfaction a priority and have been rewarded for their efforts with high marks on the HHCAHPS survey.

SHPBest™ award recipients are determined by ranking the overall score for all SHP HHCAHPS clients. Providers that rank in the top 20% receive the Superior Performer award.