



*An announcement from...*

**April 11, 2017**



**Joe McDonald**  
*President & CEO*



**Mark Sullivan, Executive**  
*Vice President & COO*

## **John Kane Named Senior Vice President of Quality & Patient Safety**

Catholic Health is pleased to announce that John Kane has been named Senior Vice President of Quality & Patient Safety. In this expanded role, he will continue to oversee Catholic Health's ministry-wide Quality & Patient Safety Department and has assumed additional responsibility for the Clinical Operational Effectiveness Team.



*John Kane*

John has served as Vice President of Quality & Patient Safety at Catholic Health since 2006. "John has proven himself to be a strong leader and tireless advocate for patient safety, helping us strive to achieve top performance in key quality metrics," said Joe McDonald, President & CEO of Catholic Health. "This promotion reflects the critical importance we place on patient and resident safety and satisfaction throughout our system."

John joined Catholic Health in 2002 as System Director of Performance Improvement. During his tenure, he has led numerous efforts to enhance quality and patient safety, including maintaining oversight for Catholic Health Infection Prevention & Control, pay for performance and quality incentive initiatives, Joint Commission Accreditation

and other regulatory surveys, and public reporting.

His accomplishments, include leading our Culture of Safety initiative, resulting in a 75% reduction in harm events; facilitating strategic initiatives for Patient Experience, resulting in the area's highest overall satisfaction scores; and establishing and managing quality metrics across our ministries and service lines to drive organizational improvement.

"There's nothing more important than ensuring the quality and safety of the care we provide," said Mark Sullivan, Catholic Health Executive Vice President & COO. "John has been instrumental in helping to sharpen our focus as we continue to lead the region in quality and patient satisfaction."

John received his master's degree in Health Services Administration from D'Youville College and his bachelor's degree in Economics from Canisius College. Please join us in congratulating him on this well-deserved promotion and wishing him continued success in guiding efforts to enhance quality and safety throughout Catholic Health.