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Linde helps Kenmore Mercy provide a more welcoming first impression for patients and visitors

Kenmore Mercy announced today a major gift from the industrial gases group Linde to the Kenmore Mercy Foundation. The \$75,000 gift, which comes from Linde's Global Giving Program, is earmarked to construct a new Welcome Center at the front entrance of the hospital.

Having a warm and inviting space at the first point of entry is a high priority for healthcare facilities like Kenmore Mercy that see thousands of patients and visitors each day.

"First impressions matter. Whether walking into a hotel, a department store, or a hospital, your first experience stays with you throughout the entire visit," said Walt Ludwig, President & CEO of Kenmore Mercy Hospital. "Our patients and their visitors deserve no less than our best."

Not only will the new Welcome Center provide better sight lines to visitors entering the hospital, it will improve patient and visitor flow to their final destination. It will also provide additional space and a more comfortable setting for volunteers and security personnel to respond to inquiries during peak times at the hospital's main information desk.

"Linde is proud to provide support in the community where we live and serve," shared Terry Bourgeois, Linde Technology Center Site Director. "We are pleased to continue to help our neighbor Kenmore Mercy Hospital enhance its patient experience. The hospital is a vital part of the local community."

"We are both thrilled and grateful for Linde's generosity and commitment to the Kenmore community," said Susan Jandzinski, executive director for the Kenmore Mercy Foundation.

The hospital has slated June 2019 as the construction start date.