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Immediate Release

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**Mercy Hospital to Temporarily Shut Down all Services at Mercy Ambulatory Care Center on November 17 for Generator Install; Full Services, including Emergency Department, to Resume at Orchard Park Facility on November 18**

Mercy Hospital of Buffalo will temporarily shut down all services at the Mercy Ambulatory Care Center (MACC) on November 17 to install a new back-up generator at the Orchard Park facility located at 3669 Southwestern Boulevard. **All services, including the MACC's 24/7 two-bed hospital and Emergency Department, will resume full operations beginning at 7 a.m. on Thursday, November 18.**

Along with the MACC's Emergency Department, which has been temporarily closed since November 9, the following services will be shut down on November 17 only:

- COVID swabbing station
- Pre-surgical testing
- Imaging Services
- Pulmonary Function Testing Clinic
- Outpatient EKG
- Wound Healing Center
- Partners In Rehab/AthletiCare Rehabilitation Services
- Laboratory Service
- Cardiac Rehabilitation Services

EMS providers and Health Department officials have been notified of the temporary closure of the MACC and the resumption of full services on November 18.

Area residents with non-emergent medical conditions are advised to contact their primary care provider, seek care at an urgent care facility or through telemedicine or virtual visits, such as CH Care OnDemand at [chcareondemand.org](http://chcareondemand.org). Those with more serious medical emergencies should go to the nearest hospital Emergency Department, including Mercy Hospital, or call 9-1-1.

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