

**November 9, 2021****Immediate Release****Contact:** JoAnn Cavanaugh, Director Public Relations**Office:** (716) 706-2061 | **Cell:** (716) 228-4886 | **Email:** [jcav@chsbuffalo.org](mailto:jcav@chsbuffalo.org)

## **Mercy Hospital to Temporarily Close Emergency Services at the Mercy Ambulatory Care Center in Orchard Park**

As Mercy Hospital of Buffalo prepares to welcome back its associates following a protracted labor strike, a detailed return-to-work plan has been developed to restore services at Catholic Health's major tertiary care hospital.

While most hospital services that had been scaled back during the strike will resume beginning Wednesday, November 10, **emergency services at the Mercy Ambulatory Care Center (MACC) at 3669 Southwestern Boulevard in Orchard Park will temporarily close at 3:00 p.m. today (November 9)** as the hospital concentrates its resources on resuming full EMS transport services at its main Emergency Department on Abbott Road.

With the closure of the Emergency Department at the MACC, Cardiac Rehabilitation Services at the Orchard Park site will also be temporarily suspended. A reopening date for the MACC Emergency Department and Cardiac Rehabilitation Services will be forthcoming.

### **All other services at the MACC will remain OPEN including:**

- COVID swabbing station (Mon-Sat)
- Pre-surgical testing (Mon-Fri)
- Imaging Services (Mon-Fri)
- Pulmonary Function Testing Clinic (Mon-Sat)
- Outpatient EKG (Mon-Fri)
- Wound Healing Center (Mon-Fri)
- Partners In Rehab/AthletiCare Rehabilitation Services (Mon-Fri)
- Laboratory Service (Outpatient services will re-open at 7:00 a.m. on Wednesday, November 10)

EMS providers have been notified of the temporary closure of emergency services at the MACC. According to a news release last month from the Erie County Department of Health, area residents with non-emergent medical conditions may consider other alternatives to emergency treatment, including contacting their primary care provider or visiting an urgent care facility, or through telemedicine or virtual visits, such as CH Care OnDemand at [chcareondemand.org](http://chcareondemand.org). Those with more serious medical emergencies should go to the nearest hospital Emergency Department, including Mercy Hospital, or call 9-1-1.